

OASIS SKIN & AESTHETICS CLINIC

Terms & Conditions

1. General

By booking or receiving services at Oasis Skin & Aesthetics Clinic, you agree to these Terms & Conditions in full.

2. Eligibility

Clients must be 18 years or older and complete all consultation and consent forms truthfully.

3. Consultations & Suitability

All treatments are subject to consultation and clinical suitability. Results are not guaranteed.

4. Appointments & Cancellations

A minimum of 24 hours' notice is required for cancellations. Late cancellations or no-shows may be charged in full.

5. Payments & Deposits

Deposits may be required and are non-refundable unless required by Australian Consumer Law.

6. Refund Policy

No refunds are provided for change of mind or dissatisfaction where treatment is performed correctly.

7. Treatment Outcomes

Side effects may occur. Aftercare instructions must be followed for best results.

8. Gift Vouchers & Products

Gift vouchers are non-refundable. Opened products cannot be returned unless faulty.

9. Client Conduct

The clinic reserves the right to refuse service for inappropriate or abusive behaviour.

10. Privacy & Law

Client information is handled under the Privacy Act 1988 (Cth). These terms are governed by Australian law.

Client Full Name:

Signature:

Date: